

Resources for Basic Services

Roof Above Day Services Center

945 N. College St.
704-347-0278

- 8:30AM-4:00PM, Monday-Friday
- 9:00 AM-12:30,
Saturday/Sunday/Holidays
- Sign-Ups for Services: 8:30AM and 1:30PM weekdays; 9:00AM Saturdays/holidays (limited services Sundays)
- Showers, laundry, mail, phones, restrooms, indoor seating, access to power outlets for charging, NC ID assistance, connections to resources
- Lunch daily 11:15AM-12:15PM

Project Outpour

Mobile shower van.

Check website or social media for weekly schedule.

projectoutpour.org/shower-schedule/

Crisis Assistance Ministry Free Store: Clothing

- APPOINTMENT RECOMMENDED:
10:00AM-4:00PM Tuesday-Saturday
- www.crisisassistance.org
- 704-371-3001x 281

Veteran Resources

Veteran Bridge Home

VBH screens for and connects veterans to resources in the community.

For help, call the Care Coordination Team at 855-425-8838 and you will receive a return call within 48-72 hours.

Mecklenburg County Veteran Services

Located in the Valerie Woodard Center at 3205 Freedom Drive, Suite 2000

Veterans in need of service should call the main office at 704-336-2102.

VA Outreach

Walk-in Clinic, Monday-Friday 9AM-3PM
3506 W Tyvola Rd, 2nd floor

704-329-1300 ext. 32109

Young Adult Services

The Relatives: Serves those ages 16-24

2219 Freedom Dr.
704-344-1111

Open Monday-Friday from 9:00-5:00

Provides employment resources, GED tutoring, case management.

Time Out Youth: Serves LGBTQ+ youth ages 13-24

3800 Monroe Rd, 704-344-8335



**The CARES Team does not endorse any of the listed providers. The information contained is subject to change and is not comprehensive.*

Coordinated Entry

If you are experiencing homelessness or think you will be homeless soon, Coordinated Entry is your first step to connect to homeless services and homelessness prevention resources in Mecklenburg County.

Coordinated Entry CAN:

- Assist in identifying resources and generating creative solutions.
- Provide referrals to which you are eligible.

Coordinated Entry CANNOT:

- Provide financial assistance, motel or housing vouchers, immediate shelter, or transportation.

For help, call **704-284-9665** and leave a message. A staff person will call you back within two business days.

Assessments can also be completed in person Monday-Friday at either the Valerie Woodard Center, the Ella B. Scarborough Community Resource Center, the Men's or Women's Shelter, or Roof Above's Day Services Center.

**Salvation Army Center of Hope:
Emergency Shelter for Women and
Families**

534 Spratt St.
Bus #21 or 26
704-448-2839

To obtain a shelter bed:

Can get a referral through a
Coordinated Entry Assessor or can
enter the shelter lottery at the Day
Services Center (945 N. College St.)
between 8:30-9:00 AM Monday-Friday.

**Safe Alliance Domestic Violence
Shelter**

Must be in imminent danger of physical
violence. Call 980-771-4673 for
screening/assessment.

**Roof Above Emergency Night-by-Night
Men's Shelter**

Lucile Giles Men's Shelter

3410 Statesville Ave.
Bus #1 or 7 or 21

Shelter beds are on a first-come, first-
serve basis each night, and a bed is not
guaranteed. Check-in starts at 6 PM.

Dinner and breakfast are provided.

Roof Above Men's Shelter

Tryon St. Shelter
1210 N. Tryon St.
Bus #21 or 11
704-334-3187

Howard Levine Shelter
3410 Statesville Ave
Bus#1 or 7 or 21
704-334-3187

To obtain an assigned shelter bed (24/7
shelter and case management/support
services):



- Sign up at Day Services Center (945 N. College St.) between 8:30-9 AM OR
- Sign up at Tryon Shelter OR
- Call the shelter to enter name before 9 PM

Bed Selection

- If selected, you will be notified by phone the next day, or you can call the next day and check your status.
- If not selected, enter the lottery again and repeat each day until selected. There is no lottery on weekends.

For more options & meals go to
<https://www.CLTHomeless.com>

Mental Health and Substance Use

Behavioral Health Urgent Care

Open 24/7/365, no appointment
needed, can walk in.

616 Colonnade Drive
Bus #27
704-273-3942

Will receive an immediate evaluation
and access to acute mental health
and/or substance abuse services.

Anuvia Prevention and Recovery Center

Provides substanceuse inpatient and
outpatient treatment. Walk in for an
assessment Monday-Friday during
business hours.

Main Campus
100 Billingsley Rd.
Bus #15 or 1
704-376-7447

Detox, open 24/7
429 Billingsley Rd.
704-445-6900

Mobile Crisis

If you are experiencing a mental health
crisis, you can call Mobile Crisis
24/7/365 at 704-566-3410.

Services